



A MESSAGE TO OUR VALUED CUSTOMERS

COVID19 UPDATE

During these uncertain and unprecedented times, our top priority is to protect the well-being of our customers, staff and community. We are diligently monitoring recent updates from the Centers for Disease Control and Prevention (CDC), the World Health Organization (WHO), and guidance from Kentucky State Government and the American Bankers Association to help us best serve our customers in the safest ways possible.

RESTRICTED LOBBIES:

Beginning March 17, 2020 our lobbies will be temporarily closed to all walk-in traffic. Our drive-thru services will be available during regular hours at all locations except downtown Frankfort. Entrance into a bank lobby will be by appointment only. If you need to meet with a First Federal/ Central Kentucky Federal representative, please call (888) 818-3372 or TEXT (502) 223-1638, to make an appointment.

24/7 ACCESS TO YOUR ACCOUNTS

With ATMs, telephone banking, online and mobile banking, you have access to your accounts 24/7. We encourage you to utilize these services from the convenience of your smartphone, tablet, laptop or desktop computer. With these services, you can safely check your balances, make a transfer, pay a friend, pay bills, or deposit a check. You can also utilize Night Deposit Boxes at all our locations.

STAY SAFE ONLINE

Scammers are using the pandemic as a prime opportunity to exploit consumer's fears and uncertainties about COVID19. Be mindful of scams that use fraudulent emails, texts, phone calls or websites to trick users into disclosing private account or login information. Only rely on official sources for the most up-to-date information on COVID19 (CDC, WHO, and Kentucky's health department websites). Help others by reporting coronavirus scams at www.ic3.gov.

As always, we are available and ready to answer any questions you may have about our products and services. We thank you for trusting us with all your financial needs during this time and in the future!

www.ffsbky.bank